



KRONOCARD EBAY CONNECTOR

This document refers to Kronocard version 1.0.0

CONTENT

1	NOTES	3
1.1	Changes.....	3
2	Introduction.....	3
3	Initial Setup / Configuration	4
3.1	eBay Authorization.....	4
3.1.1	eBay Site	5
3.1.2	Authorize Kronocard.....	5
3.1.3	Verify button.....	6
4	Creating an eBay Listing From Kronocard	7
4.1	First cards setup	9
4.1.1	eBay Site and eBay Information	11
4.1.2	Flat Domestic Shipping	13
4.1.3	Flat International Shipping	18
4.1.4	Description Template	18
4.1.5	eBay Store	20
4.2	Next cards	23
5	Managing eBay Listings	24
5.1	Modify an eBay listing.....	24
5.2	Ending an eBay listing sooner	24
6	Messages from Kronozio	25
6.1	Why do those Kronozio messages exists?	26

6.2	Error messages.....	27
7	Sales on eBay.....	28
7.1	Mark your card as shipped in Kronocard!.....	28
7.2	Respond to Offers from Kronocard.....	29
8	FAQ.....	30
8.1.1	When I do a sale on eBay do Kronozio KEEPS ANY MONEY?.....	30
8.1.2	What happens when a listing ends on eBay?	30
8.1.3	Can I edit Kronocard listings from eBay?	30
8.1.4	I have other items for sale on eBay. what happens if a someone buy a card from a Kronocard listing and another of my items?	30
8.1.5	Can I advertise my kronozio store in my eBay items description?	30
9	Limitations and known problems	30
9.1.1	LimiTeD shipping carrier choiceS	30
9.1.2	Cannot combine items that were listed on eBay.ca and eBay.com	30
10	Advanced settings	31
11	Advanced Features	33
11.1	Duration	33
11.2	Scheduling.....	33
12	END OF DOCUMENT	34

1 NOTES

This document was written by a non-Anglophone. Please excuse English mistakes. If you find errors in this document, Kronocard or the eBay connector please report them to us.

eBay and the eBay logo are trademarks of eBay Inc.

Kronocard and the Kronocard logo are trademarks of Kronozio s.a. inc.

1.1 CHANGES

- Release 0.9.23: Added **Auctions** support, Added **Response to Offers**, Beta testing is over.
- Release 0.9.30: Added **title construction options**, Added **listing scheduling**.
- Release 0.9.41: Added support for **European eBay sites**. Added **Good 'Til Cancelled** duration.
- Release 1.0.0 : Added eBay categories customization: You can now list non-sports cards such as Magic, Pokemon, Yugioh, Movies, Poker, Benchwarmer and all others.

2 INTRODUCTION

The Kronocard eBay connector is the easiest way to list trading cards on eBay.

This document explains how to setup Kronocard eBay connector and how to use it. You will find that once the initial setup is done listing cards on eBay is as easy and fast as listing cards on Kronozio.com.

We ask you to familiarize with Kronocard before using the connector in order to smooth the learning curve. So, **scan a few dozen cards and put them on sale on kronozio.com first**.

New eBay seller? *eBay asks that you create your first listing from their web site interface. After that you should be able to use Kronocard.*

By using Kronocard to list on eBay you have to follow eBay rules and policies.

3 INITIAL SETUP / CONFIGURATION

1. Launch Kronocard



2. Click on the gear button  in the left buttons bar.

3. Click on the new “Sell On eBay” Button (this button appears once your store setup is completed and you restart Kronocard)



4. Get a connector Plan

[Click: Get the eBay connector!](#)

If you just clicked “Get the eBay connector” and subscribed to a plan (even the free one) then close and restart Kronocard. Click on “Sell on eBay” button again (you may have to wait a few seconds and click “Sell on eBay” again) and you should see your plan:

[**EBAY250 Create up to 250 listings per month**](#)

5.

6. Authorize Kronocard to create listings on your behalf

eBay Authorization

You have to authorize Kronocard. Click this button:

[Authorize](#)

3.1 EBAY AUTHORIZATION



To list cards on eBay from Kronocard you must tell eBay that you authorize Kronocard to act on your behalf. You will be able to revoke the authorization at any time using your eBay dashboard. Kronocard will only post listing for cards that you will select for posting on eBay. Your listings must conform to eBay rules and you will be responsible for any eBay fees.

Kronozio will never ask for your eBay password.

Enter your eBay User ID, select the eBay site you will use and click "Authorize Kronocard":

3.1.1 EBAY SITE

Choose your main eBay Site. As an example, if you use to go to your eBay account using eBay.ca then select Canada. At this point the choice of eBay site is not so important because, you will be able to select the eBay site when you select cards to create listings.

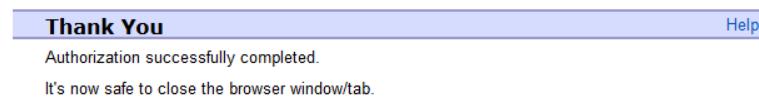
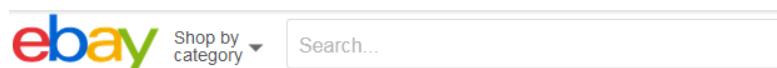
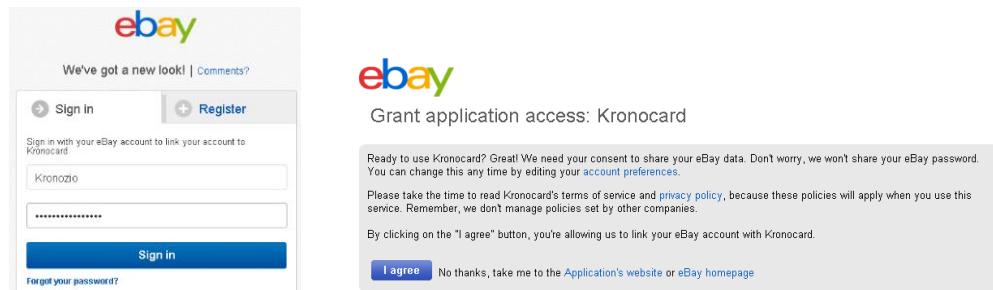
You must know that your eBay parameters are not the same on all eBay sites! If you plan to list cards on many eBay sites then you will have to set some parameters on all those eBay sites.

Remark for Canadians: Selecting eBay.ca or eBay.com does not change anything for the listings: they will appear on both ebay.ca and ebay.com if you allow shipping to Canada and USA.

3.1.2 AUTHORIZE KRONOCARD

By clicking on the "Authorize" button your browser will open eBay.com web site and ask you to authorize Kronocard. Please make sure you are logged in eBay with the same User ID you entered in this screen.

Screen captures of eBay web site:



Note: Some users may see "**Authorization cancelled**" instead of "Authorization successfully completed" as shown in next picture. **It is actually a bug of eBay.** If you clicked on "I agree" then the authorization is done.



Thank You

[Help](#)

Authorization cancelled

It's now safe to close the browser window/tab.

3.1.3 VERIFY BUTTON

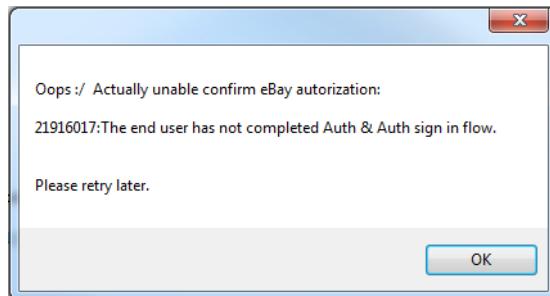
Once you have authorized Kronocard come back to Kronocard and click on the "Verify" button



If you successfully authorized Kronocard then you will see your eBay user ID and the expiry date:

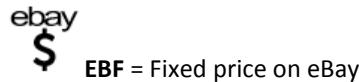


Else you will get an error message similar to this one:



4 CREATING AN EBAY LISTING FROM KRONOCARD

This is a task as easy as putting a card for sale on Kronozio.com. Simply edit cards and modify the status of cards you want to put on eBay. In Kronocard each status is represented by a 3 letters code and is associated to an icon:



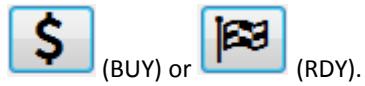
Other statuses are DOC, ASK, RDY, NOT, SLD and SHP.

Here is an example on how change the status: Select the location that contains existing cards that you want to put for sale on eBay. Click the Edit Group Button

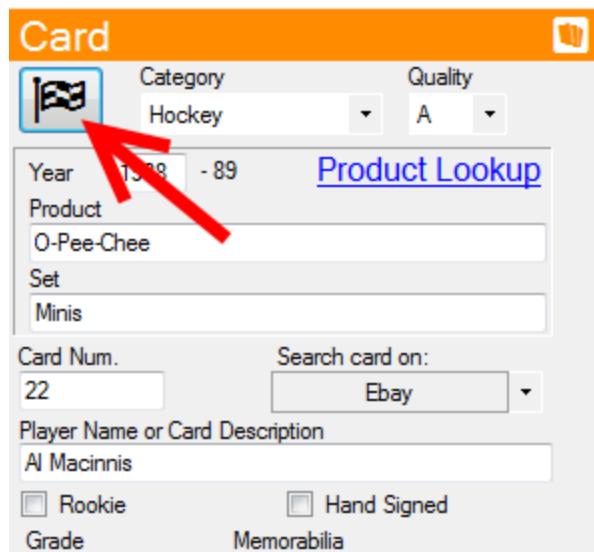
(in fact you can use this button from the search panel or even the scans panel and many other places in Kronocard).

You can change statuses for cards one at a time as explained in next paragraph but, keep reading because you can also change the status of dozens of cards with two clicks.

Changing the status for an individual card:



Select the card from the table and click the status button, it needs to be (BUY) or (RDY).
See next picture:



That will open a new window with status choices.



Or, if you want to **change the status of many cards at the same time**: with the mouse select many Status Cells in the spreadsheet (two are selected in the next picture but you can select the whole column):

	Category	Q	Year	Product	Set	No.	Player / Desc.	Status	Sale Price	Auction	Suggested	RC	A
1	Football	A	2010	Press Pass		SS-AD	Anthony Dixon	BUY	50.00			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
2	Football	A	2010	Topps Bowman		BSA...	Taylor Price	BUY	15.00			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
3	Football	A	1996	Classic Visions Signings			Jamaine Stephens	NOT	6.00			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

And right click with your mouse: you will get a popup menu. Select « EBF: eBay Fixed Price »:



When you set the status of cards to “**EBF**”/ “**EBA**” or you change any field content of cards with a “**EBF**” or “**EBA**” status and you click the “**Save then close**” button you will be shown the next screen. That screen modify existing listings and create new ones:

4.1 FIRST CARDS SETUP

The first time you see this screen you will have many information to provide. Fortunately, Kronocard will remember all of it and for your next cards all you will have to do is click on the big “List / Modify Cards on eBay” button.

Let's review this screen.

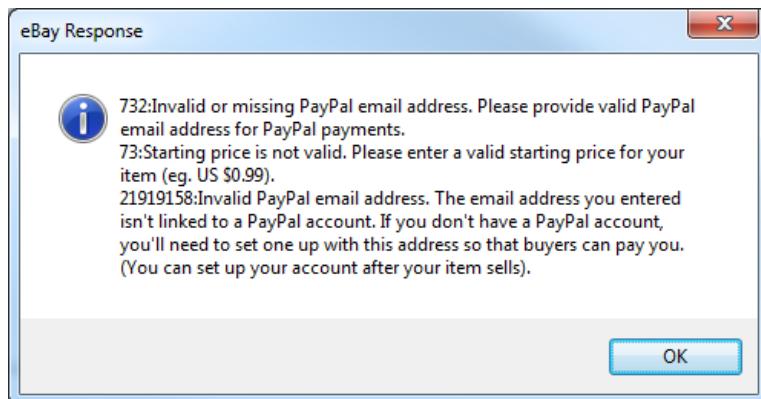
The Top part simply list the cards that you saved / modified with a **EBF/EBA** status

The upper right check button  will do a simulation with eBay for the selected line. It can be a good idea to use it once in a while. At least do it for your first card or when you change something in the settings or if you list in a specific category for the first time. If there is an obvious error in your listing for the selected card, you will get an error message from eBay.

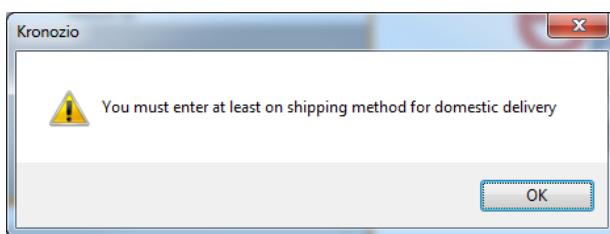
NOTES:

- *In this release of the eBay connector the simulation feature works only for cards that are not yet on eBay.*
- **Automatic Minimum Price**  eBay have a minimum price of \$0.99 for an item. **Kronocard will raise the price for you.** If you have a card on kronozio.com at \$0.25 it will go on eBay at the minimum price and if it ends without a sale it will revert back to \$0.25 automatically on kronozio.com.
- [Review the settings first.](#) Otherwise eBay response will include many errors.

Here is an example of an eBay response when there is something wrong:



Kronocard too will check for obvious errors:



The two other buttons   are for selecting the duration of listings and scheduled listings. We will present them in the Advanced Features at Chapter 11 of this document.

Now let's review the bottom part of the screen. What is important to remember is that changes done in those settings will only affect cards listed in the top part of the screen: it won't affect existing eBay listings.

[eBay US](#)

[Flat Domestic Shipping](#)

[Flat International Shipping](#)

[Description Template](#)

[eBay Store](#)

Each of those orange bar is clickable and give access to settings you must define. Click on the first one to expand it...

4.1.1 EBAY SITE AND EBAY INFORMATION

The screenshot shows the 'eBay US' configuration page. It includes fields for 'Site: US', 'eBay User ID' (with placeholder 'Your eBay User ID'), 'Paypal account email' (with placeholder 'Enter your PayPal account email'), 'What is your process time in days?' (set to 3), and two sections for enabling 'Best Offer' and 'Buy It Now' features.

Do you want to enable "Best Offer" for fixed price items (EBF)?
 Yes: Enable eBay Best Offer with my Auto Answer rules for cards worth at least
 2.00

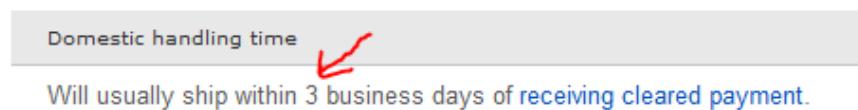
Do you want to enable "Buy It Now" for auction items (EBA)?
 Yes: Enable eBay Buy It Now using the sale price I defined.

The section allow you to change the **eBay Site**.

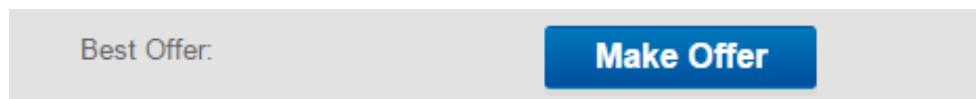
- Did you know that you can list on both eBay.com (US) and eBay.ca (Canada) sites?
- Did you know that eBay store owners listing allowance is per site?
- The first time you select a given site you must define shipping rules as they are per site.
- Kronozio is now beta testing International eBay sites such as UK, España, France and Nederland

Specify your **Paypal account email**. By default, it is the same as the one you defined in your Kronocard Store Setup but you can change it if you wish.

The **process time** in days is related to this part of your listing on eBay:

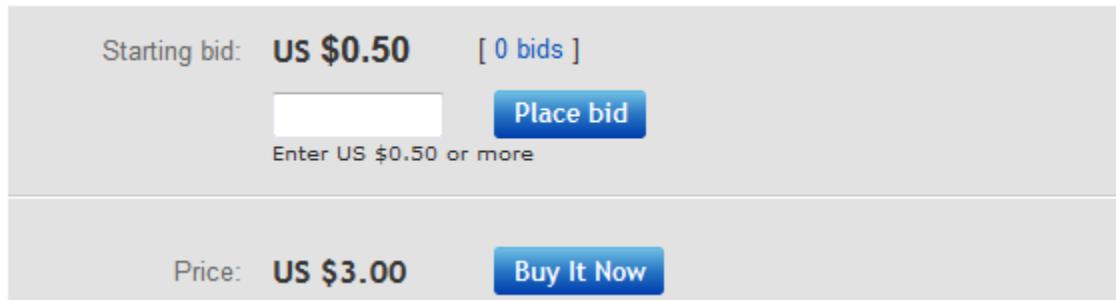


Enabling "**Best Offer**" will add this button to your eBay fixed price listing:



If you defined Auto Answer rules in your Kronozio Store Setup then those rules will also apply to offers make to your eBay listing.

Enabling “Buy it Now” will add a button to your eBay auction listing. The buy it now price will be the “Sale Price” you defined for that card. Even if enabled, “Buy it Now” will be ignored for auction cards that do not have a “Sale Price” defined. *Warning: Buy it Now option may add optional eBay fees and may not be available for all eBay sites. Consult your eBay site documentation. Kronozio is not responsible for any eBay fees.*



Fixed Price item duration is 30 days. Auctions duration is 7 days. You can change those default values in “Advanced Settings”: see chapter 10 of this document. You can also change the duration for specific cards. See chapter 11 “Advanced Features”.

Listing on non US dollar sites : Automatic currency conversion

The screenshot shows the "eBay Canada (Conversion \$US -> \$Can = 1,3039)" configuration screen. It includes fields for "Site: Canada" (with a note about conversion rate 1,3039 and example 10.00 \$US = 13,04 \$Can), "eBay User ID" (MyEBayUserID), "Paypal account email", "What is your process time in days?" (set to 3), "Do you want to enable "Best Offer"?", and "Do you want to enable "Buy It Now" for auction items (EBA)?".

On kronozio.com and in Kronocard software prices must be in US dollars. But, listings on international eBay sites must be in local currency. Kronocard will automatically convert the amount of your cards to the local currency using a conversion rate retrieved from an internet server (fixer.io). **Please note that we cannot guarantee the availability of this service not the exactitude of the conversion rate returned.** The current conversion rate will be fetched each time the screen is shown. A field allows you to change that rate to whatever you want.

4.1.2 FLAT DOMESTIC SHIPPING

Shipping Service	Amount (\$)
Canada Post Lettermail	1.75

Combined Payments	Discount Profile
Standard Card	Standard (0,20)
Memorabilia Card	Memorabilia (0,35)
Oversize Card	Oversize (0,50)
Graded Card	Graded Card (1,50)

Ok, this is the hardest part, thankfully it need to be done only once (per eBay site you use). It could have been even harder but to keep things simple we elect to allow only Flat Shipping Rates for the listings created with Kronocard.

This setup is in two parts. The upper part is to give the user a choice of shipping services and the lower part is to define your combined shipping rules.

You must define at least one Domestic Shipping Service. Use the plus and minus buttons to add or remove shipping services. Use the arrow up and arrow down buttons to change their order of presentation. Enter an amount for each service (in the local currency of the eBay site).

The lower part is to activate the combined payments on eBay. It is possible to have different amounts for different types of cards just like in your Kronozio Store Setup. The content of the Discount Profile Column is selected from a drop down list populated from the discount profiles you must define yourself in your

eBay account on eBay site, in your preferences. Use the shipping button to access to your Combined Payments and Shipping Discounts on eBay web site. Your objective is to create Shipping Discount Profiles that looks similar to the screen:

My eBay: Combined Payments and Shipping Discounts

Create rules for the shipping costs of multiple item purchases

Combined shipping discounts allow buyers to save on shipping when they purchase more than one item from you. You must allow combined payments to provide combined shipping discounts.

Combined payments [?](#)

Buyers can send one combined payment for all items purchased from me within 3 days.

[Edit](#)

Combined shipping discounts [?](#)

Currency [?](#)

Discounts will be applied only to items listed in C\$

[Edit](#)

Flat shipping rule [?](#)

Add an amount for each additional item.

Shipping Discount Profile: Standard, C \$0.25. (ID:245757023)

Shipping Discount Profile: Memorabilia, C \$0.45. (ID:419126023)

Shipping Discount Profile: Oversize, C \$0.65. (ID:419127023)

Shipping Discount Profile: Graded Card, C \$1.90. (ID:419128023)

[Edit](#)

First step: You must explicitly allow “Combined payments”:

Combined payments [?](#)

Buyers can send one combined payment for all items purchased from me within 5 days.

[Edit](#)

Combined shipping discounts [?](#)

Click “Edit” to get this screen, check the checkbox, choose a period and click save:

Combined payments - Screen 1 of 1

Edit Combined Payments

To offer combined postage on your listings, you need to offer combined payments. After the time period expires, buyers will have to check out for each item one at a time.

Allow buyers to send one combined payment for all items purchased.

Time period for combined purchases :

Tip

- Combined payments allow you to receive one payment for multiple purchases from the same buyer and make it easier for buyers to check out.
- To offer postage discounts, you need to offer combined payments so that buyers can check out and pay for all the items together.

[Save](#) | [Cancel](#)

Second step : Combined shipping (or postage) rules

My eBay: Combined Payments and Postage Discounts



Combined payments [?](#)

Buyers can make a single payment for all items purchased from me within 7 days.

[Edit](#)

Combined postage discounts [?](#)

Flat-rate postage rule [?](#)

-Not specified-

[Create](#)

Promotional postage rule (applies to all listings) [?](#)

-Not specified-

[Create](#)

Click "Create" (next screens are snapshots of eBay.com and the currency is US\$, on other eBay sites it will be in local currency)

Flat shipping rule - Screen 1 of 2

Select a flat shipping rule for shipping combined packages

Add an amount for each additional item

Charge the highest shipping cost for one item.
Each additional

Add US \$

Free shipping

[Add profiles \(advanced\)](#) to make this shipping rule more flexible.

Tip

- The Flat rule lets you combine items into one package, and ship that package using flat rate shipping costs.
- The Flat rule charges buyers the shipping price for the item with the highest shipping cost. You can then add (or subtract) an additional cost for each item purchased from you.
- Add combined shipping discounts to your listing and eBay automatically calculates the shipping discount when the buyer checks out. You add combined shipping discounts to your listings in the Sell Your Item form.
- Profiles let you expand your flat shipping discount rule to fit your needs. You can now specify the shipping cost for each

[Next](#) | [Cancel](#)

In the dropdown list select « Add an amount for each additional Item » then click « Add profiles (advanced) »

Flat shipping rule - Screen 1 of 2

Select a flat shipping rule for shipping combined packages

Add an amount for each additional item ▾

Charge the highest shipping cost for one item.

Each additional	Profile name	Remove Profile
Add US \$ 0.15	Standard	
<input type="checkbox"/> Free shipping		
Add US \$ 0.25	Memorabilia	
<input type="checkbox"/> Free shipping		
Add profile		

Tip

- The Flat rule lets you combine items into one package, and ship that package using flat rate shipping costs.
- The Flat rule charges buyers the shipping price for the item with the highest shipping cost. You can then add (or subtract) an additional cost for each item purchased from you.

[Next](#) | [Cancel](#)

Enter amounts and profile names. It's a good idea to give profile names similar to Kronozio's card categories (Standard, Memorabilia, Oversize and Graded). Click « Add Profile » until you have 4 profiles.

Flat shipping rule - Screen 1 of 2

Select a flat shipping rule for shipping combined packages

Add an amount for each additional item ▾

Charge the highest shipping cost for one item.

Each additional	Profile name	Remove Profile
Add US \$ 0.15	Standard	
<input type="checkbox"/> Free shipping		
Add US \$ 0.25	Memorabilia	
<input type="checkbox"/> Free shipping		
Add US \$ 0.20	Oversize	
<input type="checkbox"/> Free shipping		
Add US \$ 1.50	Graded	
<input type="checkbox"/> Free shipping		

[Next](#) | [Cancel](#)

Once the 4 profiles are created click « Next »

Flat shipping rule - Screen 2 of 2

Congratulations. You have successfully created a flat shipping rule:

Charge the highest shipping cost and add an amount for each additional item .

Profile: Standard, US \$0.15

Profile: Memorabilia, US \$0.25

Profile: Oversize, US \$0.20

Profile: Graded, US \$1.50

Click Save to save your settings and return to the Preferences page.

[Save](#) | [Back](#) | [Cancel](#)

Click « Save ». Your eBay screen should be similar to this capture:

Home > My eBay > My Account > Preferences > Combined Payments and Shipping Discounts

My eBay: Combined Payments and Shipping Discounts

Create rules for the shipping costs of multiple item purchases
Combined shipping discounts allow buyers to save on shipping when they purchase more than one item from you. You must allow combined payments to provide combined shipping discounts.

Combined payments ⓘ
Buyers can send one combined payment for all items purchased from me within 30 days.
[Edit](#)

Combined shipping discounts ⓘ

Currency ⓘ
Discounts will be applied only to items listed in US \$
[Edit](#)

Flat shipping rule ⓘ
Add an amount for each additional item.
Shipping Discount Profile: Standard, US \$0.06. (ID: 15995000)
Shipping Discount Profile: Memorabilia, US \$0.12. (ID: 16003000)
Shipping Discount Profile: Oversize, US \$0.48. (ID: 16004000)
Shipping Discount Profile: Graded, US \$0.96. (ID: 16005000)
[Edit](#)

Calculated shipping rule ⓘ
-Not specified-
[Create](#)

Promotional shipping rule (applies to all listings) ⓘ
-Not specified-
[Create](#)

Once you are done creating your Shipping Discount Profiles go back to Kronocard and click the refresh  button it will instruct Kronocard to get your profiles from current eBay site and make them available in the drop down lists for you to select.

4.1.3 FLAT INTERNATIONAL SHIPPING



This section is similar to the previous one except that you must specify one **or more** Destination(s) for each Shipping Service. To exclude locations you have to do it on eBay site.

4.1.4 DESCRIPTION TEMPLATE

The Description Template section allow you to customize the description of your listing on eBay.

Fields of this section are not linked to any functionality. You can add basic html tags in the fields. Scripts and <a> tags are not allowed and will be filtered out.

Store / Seller name
The best store name in the universe|

Payment
<p align="center">
Send me your <i>Gold Nuggets</i>

I accept Canadian tire money
<"p>

Shipping
<p align="center">
I ship fast

</br>
** FREE SHIPPING ON ORDERS OVER \$50 **

Returns
bla bla

About US
more bla bla

The page button will open your browser and show you a preview of what it will look like on eBay. Try it, it should look like next picture:

About Me Other Listings Feedback Add to Favorites Contact Me

MJ Sports and Collectables

2017 Panini Certified Clutch Performers CP-EZ Ezekiel Elliott




No stock photo / Click image for hires

Cards Details

Description:	Ezekiel Elliott
Category:	Football
Year:	2017
Product:	Panini Certified
Set:	Clutch Performers
Card Number:	CP-EZ
Team:	Dallas Cowboys
Memorabilia:	Other
Special:	Parallel
Serial Number:	91/99
Dimensions:	3¾" x 3"
SKU:	FT B0001 R01 A (1)

Payment

PayPal

Shipping

Winning bidder pays \$3.25 for secured shipping in a bubble mailer with added protection. We package our items meticulously to ensure safe delivery. Combined shipping is available if notified in advance.

Returns and Claims

Returns/Refunds are only available for unopened products in the original manufacturer packaging (i.e. full box cards, accessories, etc.). For single cards, please inspect the photos carefully as all sales are final. Please contact us for any questions and/or concerns. We're happy to send additional pictures/details if requested.

About Us

We're a small family run operation that simply enjoys the hobby. 99% of our cards are pack fresh and placed directly into protective covering(s). Happy Bidding!

4.1.4.1 CUSTOMIZATION OF THE DESCRIPTION TEMPLATE

Starting from release 1.0.0 you can now change the “orange accent color” to the color of your choice. In fact, each category can have its own color.

Some words and sentences can also be replaced by others.

4.1.5 EBAY STORE

Note: If you do not have an eBay Store then you can skip this section and go directly to Section 4.2 on page 23. To learn more about eBay stores: <http://pages.ebay.com/help/sell/stores.html>

eBay Store owners can define categories for their listings. If you do not define categories then all cards will go in “other” category. Those are your store categories: not the eBay categories.

Kronocard allow you to define mappings between card characteristics and your eBay store categories. Those mappings will allow Kronocard to automatically determine in which category a card will go (or categories as a listing can exist in two categories). If you do not define mappings then all your cards will go in the “other” category.

Kronocard characteristics that can be used are:

- The sport (baseball, football, hockey, ...)
- The card type : Graded, Memorabilia, Oversized, Standard
- The year

Kronocard will use the store categories that you defined in eBay. As you know you can define up to 3 levels of store categories. All those characteristics and categories allow you to create complex but powerful mappings.

We will now present you the user interface as well as a simple example:

Sport	Type	Year From	Year To	Categ Lv. 1	Categ Lv. 2	Categ Lv. 3
Baseball	▼	▼		Baseball (4525878017) ▼	▼	▼
Basketball	▼	▼		Basketball (4525880...) ▼	▼	▼
Hockey	▼	▼		Hockey (4540526017) ▼	▼	▼
Football	▼	▼		Football (4525879017) ▼	▼	▼
Boxing	▼	▼		Other sports (452588...) ▼	▼	▼
MMA	▼	▼		Other sports (452588...) ▼	▼	▼
Wrestling	▼	▼		Other sports (45258810) ▼	▼	▼

Use the plus and minus buttons  to add or remove a mapping. Use the arrow up and arrow down buttons  to change their order of evaluation (that order is important when a card match more than one mapping: Only the first two matches will determine the categories that will be retained for a given card).

Start by entering your Store ID. It is required for the two last buttons to work.

The cart button  open your browser on your eBay Store Category Setup Page so you can adjust your eBay Store categories.

The refresh button  it will instruct Kronocard to get your store categories from eBay and make them available in the drop down lists for you to select.

4.1.5.1 FIRST EXAMPLE

Let's say you mostly have Baseball, Basketball, Football and Hockey cards. You also have a few boxing, MMA and Wrestling cards. You go on eBay, in your store setup and you create 5 categories:

- Baseball
- Basketball
- Football
- Hockey
- Other sports

Then you create those 7 mappings:

Sport	Type	Year From	Year To	Cateq Lv. 1	Cateq Lv. 2	Cateq Lv. 3
Baseball	▼	▼		Baseball (4525878017)	▼	▼
Basketball	▼	▼		Basketball (4525880...)	▼	▼
Hockey	▼	▼		Hockey (4540526017)	▼	▼
Football	▼	▼		Football (4525879017)	▼	▼
Boxing	▼	▼		Other sports (452588...)	▼	▼
MMA	▼	▼		Other sports (452588...)	▼	▼
Wrestling	▼	▼		Other sports (45258810)	▼	▼

That's it: you have a simple mapping that covers all your cards. What if one day you add a Golf card without changing your mapping? It would go in eBay default category "Other".

The first line of your mapping can be read as "*If card sport is Baseball of any Type of any Year then put it in my eBay Store Baseball category.*"

4.1.5.2 SECOND EXAMPLE

Let's say you specialize in **hockey** memorabilia: you sell on eBay Jerseys, Posters, Caps and Sport Cards. So you created store categories for all of those. You also decided to create categories for special cards: Graded, Memorabilia, and Oversize. The mapping could look like:

Cards mapping to eBay Store Categories

Sport	Type	Year From	Year To	Cateq Lv. 1	Cateq Lv. 2	Cateq Lv. 3
	▼ Graded			Sport Cards (452...)	▼ Graded (4525879...)	▼
	▼ Memorabilia			Sport Cards (452...)	▼ Memorabilia (452...)	▼
	▼ Oversize			Sport Cards (452...)	▼ Oversize (452588...)	▼
	▼ Standard			Sport Cards (452...)	▼ Standard (45405...)	▼

First line reads as “If the card sport is anyone, it is a Graded card of any Year then put it in my eBay Store Sport Cards -> Graded category”

4.1.5.3 THIRD EXAMPLE

For the third example we take the same scenario as the second example (Store specialized in Hockey) but we add in eBay those categories:

- Vintage
- 1980's
- 2000's
- 2010's
- 1990's

And then we add mappings based on year:

Cards mapping to eBay Store Categories

Sport	Type	Year From	Year To	Cateq Lv. 1	Cateq Lv. 2	Cateq Lv. 3
	▼ Graded			Sport Cards (452...)	▼ Graded (4525879...)	▼
	▼ Memor...			Sport Cards (452...)	▼ Memorabilia (452...)	▼
	▼ Oversize			Sport Cards (452...)	▼ Oversize (452588...)	▼
	▼ Standard			Sport Cards (452...)	▼ Standard (45405...)	▼
			1979	Sport Cards (452...)	▼ Vintage (4558975...)	▼
		1980	1989	Sport Cards (452...)	▼ 1980's (4551975...)	▼
		1990	1999	Sport Cards (452...)	▼ 1990's (4552975...)	▼
		2000	2009	Sport Cards (452...)	▼ 2000's (4552275...)	▼
		2010		Sport Cards (452...)	▼ 2010's (4558475...)	▼

Fifth line of the mapping reads as “If the card sport is anyone, of any type and Year is less or equal to 1979 then put it in my eBay Store Sport Cards -> Vintage category”

Remember that eBay allow a listing to appear in two store categories. So if you have a 1953 Graded card it will appear in *Sport Cards -> Graded category* and in *Sport Cards -> Vintage category*.

Kronocard compare each card you want to list with the mappings you created. As soon as there are two matches the then compare process ends. This is why the order may be important.

4.2 NEXT CARDS

That completes the settings section. Once done you can test your listing using the upper right check button . In case of success click:

List / Modify Cards on eBay

Remember: for the next cards your will be able to just click this big button because your settings will be saved.

5 MANAGING EBAY LISTINGS



In the left vertical button bar, you will get a new eBay button:

It gives you access to a new screen that list all your eBay items:

eBay Listings		Any Site	Any Dura	Any Status	2017-01-30	2017-03-01	Filter Modified Date descendent	Refresh	Search	Print	Edit
	Date Modif YMD	Card	Status	eBay Status	eBay Item ID	eBay Start YMD	eBay End YMD	Site	Duration		
1	2017-03-01 15:38	1994-95 Upper Deck Electricie Chris Chelos #26	EBF	Waiting for eBay				US	30		
2	2017-03-01 15:38	1994-95 Upper Deck Electricie Paul Coffey #24	EBF	Waiting for eBay				US	30		
3	2017-03-01 15:38	1994-95 Upper Deck Calder Memorial Trophy Mariusz Czerk...	EBF	Waiting for eBay				US	30		
4	2017-03-01 15:38	1994-95 O-Pee-Chee Calder Memorial Trophy Mariusz Czerk...	EBF	Waiting for eBay				US	30		
5	2017-03-01 15:38	2008-09 Upper Deck Sidney Crosby #42	EBF	Waiting for eBay				US	30		
6	2017-03-01 15:38	2008-09 Upper Deck Checklist Checklist #200	EBF	Waiting for eBay				US	30		
7	2017-02-28 14:35	1978-79 Upper Deck Anders Carlsson Rookie Hamilton Bull...	EBF	For sale on eBay	110190876663	2017-02-28 14:34	2017-03-30 15:34	CanadaF...	30		
8	2017-02-28 14:34	2006-07 Upper Deck MVP Matt Cooke Vancouver Canuck...	EBF	For sale on eBay	110190876662	2017-02-28 14:34	2017-03-30 15:34	CanadaF...	30		
9	2017-02-28 14:21	2003-04 Upper Deck Beehive Dustin Brown Rookie #214	EBF	For sale on eBay	110190876595	2017-02-28 14:21	2017-03-30 15:21	CanadaF...	30		
10	2017-02-28 14:21	2007-08 Upper Deck Victory Nicklas Backstrom Rookie #331	EBF	For sale on eBay	110190876594	2017-02-28 14:21	2017-03-30 15:21	CanadaF...	30		
11	2017-02-28 14:21	2008-09 Fleer Ultra Franchise Players Martin Brodeur RPP6	EBF	For sale on eBay	110190876592	2017-02-28 14:21	2017-03-30 15:21	CanadaF...	30		
12	2017-02-28 14:16	2000-01 Upper Deck Tim Connolly Rookie New York Island...	FRF	For sale on eBay	110190876565	2017-02-28 14:16	2017-03-30 15:16	CanadaF...	30		

This table only list cards that have an eBay history.

- Select the drop down filters as well as the dates and click the refresh button to change the content of the table.
- The search button allows you to search for a specific card, either by eBay Item Id or by key words from its eBay title.
- The small eBay button will open your browser and show selected item on eBay.
- You should be familiar with the other 2 buttons that allow you to edit one or many items. To edit many items from this screen select more than one row.

5.1 MODIFY AN EBAY LISTING

To modify an eBay listing you just have to do a modification to your card data and save. Unless there is a problem your listing will be automatically modified on eBay. There are some limitations:

- You cannot change the duration of an active eBay listing.
- You cannot change the eBay site of an active eBay listing.
- You cannot change the listing type of an active eBay listing (ex: EBA => EBF)

5.2 ENDING AN EBAY LISTING SOONER

To end an eBay Listing just change the “EBF” (or “EBA”) status of the card to something else (“NOT” or “RDY” or “BUY” or “SHP”) and save.

6 MESSAGES FROM KRONOZIO



When you put cards on eBay you will receive 2 messages from Kronozio server and one from eBay server:

1. Kronocard updates the card on Kronozio.com: It make sure the images of the cards are uploaded and that the status is temporary set to RDY
2. Kronocard create or modify the eBay listing. You will receive a success message or an error message from eBay
3. Kronocard updates the status of the card on kronozio. If the card is on sale on eBay then the status on Kronozio will be **EBF** or **EBA** and kronozio.com will show the card with an eBay logo and a link to buy the card on eBay. If the card is not on sale on eBay then the card will be put on sale on kronozio.

Those messages are important. In case of any problem eBay will return a text that explains the nature of the problem. You have to read those messages.

For a new listing an error will prevent the creation of the listing on eBay and the card will go back for sale on www.kronozio.com. When you modify an existing listing and eBay return an error then your original listing stays on eBay unmodified (unless it is sold or has expired).

This is the first of 3 messages you must get. It is of type « CARD »

Messages

	Date	Type	Title
1	2016-03-02 11:58	CARD	2 Cards uploaded or updated
2	2016-03-02 11:58	EBAY	List on eBay
3	2016-03-02 11:57	CARD	2 Cards uploaded or updated
4	2016-02-29 12:09	EBAY	List on eBay
5	2016-02-29 12:08	EBAY	List on eBay
6	2016-02-29 12:07	EBAY	List on eBay
7	2016-02-29 12:06	CARD	46 Cards uploaded or updated
8	2016-02-29 10:58	CARD	1 Cards uploaded or updated
9	2016-02-29 10:58	EBAY	List on eBay
10	2016-02-27 17:32	SALE	1 Cards uploaded or updated
11	2016-02-27 17:22	EBAY	List on eBay

2016-03-02 11:57 2 Cards uploaded or updated

Date time	Operation	Status	Card	Action	Web
2016-03-02 11:57:03	Update	EBF	2012 Leaf Young Stars KM2 Keshawn Martin	Edit	View
2016-03-02 11:57:03	Update	EBF	2012 Panini Rookie Chiefs 128 Devon Wylie	Edit	View

Here is the second message you should get. Of type « EBAY »

Date	Type	Title
1	CARD	2 Cards uploaded or updated
2	EBAY	List on eBay
3	CARD	2 Cards uploaded or updated
4	EBAY	List on eBay
5	EBAY	List on eBay
6	EBAY	List on eBay
7	CARD	46 Cards uploaded or updated
8	CARD	1 Cards uploaded or updated
9	EBAY	List on eBay
10	SALE	1 Cards uploaded or updated
11	EBAY	List on eBay

2016-03-02 11:58 List on eBay

Date time	Operation	Status	Details
2016-03-02 11:57:15	ADD	For sale on eBay 231863677358	2012 Leaf Young Stars KM2 Keshawn Martin
2016-03-02 11:57:18	ADD	For sale on eBay 252306509339	2012 Panini Rookie Chiefs 128 Devon Wylie

In case of success the link under the Status column is clickable: it will open your browser on the eBay page that contains your listing.

If there is an error then the description of the error will appear in the Details column. That last messages shows the final update on kronozio.com. Those cards will now have a  icon on kronozio.com.

Date	Type	Title
1	CARD	2 Cards uploaded or updated
2	EBAY	List on eBay
3	CARD	2 Cards uploaded or updated
4	EBAY	List on eBay
5	EBAY	List on eBay
6	EBAY	List on eBay
7	CARD	46 Cards uploaded or updated
8	CARD	1 Cards uploaded or updated
9	EBAY	List on eBay
10	SALE	1 Cards uploaded or updated
11	EBAY	List on eBay

2016-03-02 11:58 2 Cards uploaded or updated

Date time	Operation	Status	Card	Action	Web
2016-03-02 11:58:03	Update	EBF	2012 Leaf Young Stars KM2 Keshawn Martin	Edit	View
2016-03-02 11:58:03	Update	EBF	2012 Panini Rookie Chiefs 128 Devon Wylie	Edit	View

Estimate number of images remaining to transfer : 0

6.1 WHY DO THOSE KRONOZIO MESSAGES EXISTS?

We at Kronozio decided to create a software that is fast. Scanning, documenting, uploading, shipping have all been optimized to gain time.

We do not want you to wait while Kronocard upload pictures and data to servers so those tasks are done in background. Those messages are the feedback from your actions.

If you transfer a lot of cards then you can close Kronocard because it is another software that do the transfers (as long as your computer is open).

6.2 ERROR MESSAGES

Pay attention to eBay error messages! If your listings are not shown on eBay it is because there is an error. **After 3 consecutive errors returned from eBay servers Kronocard suspend the communications with eBay servers until you fix the problem.** We do this to preserve our good reputation with eBay.

Once your problems are fixed do any change to cards on eBay from Kronocard and save: This will resume the communications.

7 SALES ON EBAY

eBay is much more powerful than Kronozio/Kronocard when it comes to establishing and modifying invoices so you will handle the sale from eBay. Once the payment is confirmed in eBay, Kronocard will receive an eBay message, create an invoice and you will be able to use Kronocard Shipper.

7.1 MARK YOUR CARD AS SHIPPED IN KRONOCARD!



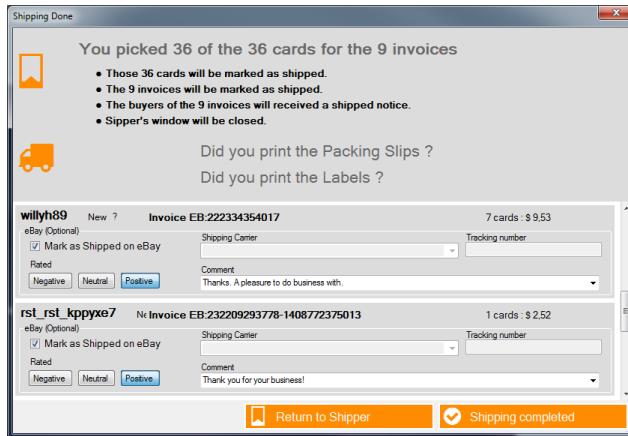
Use the truck icon in vertical left buttons bar to access to the invoices. You can select many invoices at the same time and mark them as shipped using the small truck button . Doing this is **IMPORTANT**: it will remove your sold listings from kronozio.com.

Invoices to Ship Selected : 7 Invoices (28 cards)					
Date	Buyer	Cards Qty.	Amount (\$)	Your reference	Notes
2017-01-24	...	7	9.53		2017-02-02 Shipping Service Selected CA_PostLettermail
2017-01-28	...	1	3.98		2017-02-02 Shipping Service Selected ShippingMethodStandard
2017-02-01	...	11	12.30		2017-02-01 Recu paiement dans PayPal après avoir envoyé une facture et un rabais de 10\$ pour nous avoir aidé.
2017-02-01	...	4	8.22		2017-02-01 Shipping Service Selected CA_PostLettermail
2017-02-01	...	1	3.37		2017-02-01 Shipping Service Selected StandardInternational
2017-02-01	...	1	2.52		2017-02-01 Shipping Service Selected CA_PostLettermail
2017-02-02	...	1	3.98		2017-02-02 Shipping Service Selected ShippingMethodStandard
2017-02-02	...	9	14.30		
2017-02-02	...	1	2.68		2017-02-02 Shipping Service Selected CA_PostLettermail



You can also choose to select our Shipper by clicking . The Shipper is a specialized module that allow you to ship faster: It creates an optimized card pickup route by handling invoices at the same time. It shows you the exact front and back picture of the cards you have to ship in order to avoid mistakes. The Shipper also prints packing slips and/or invoices in batch. It also allows you to mark the invoices as shipped on eBay and automatically rates the buyers. The Shipper:

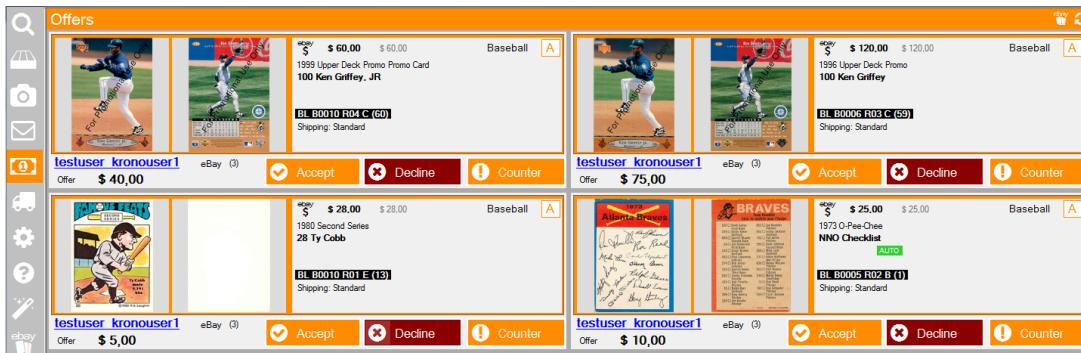
Line	Q	Location	The buyer	Invoice	Product	Description	Other Infos	Picked
3	A	HK B0012 R03 H 19	...	EB.22234354017	1992-93 Upper Deck World Junior...	159 Keith Tkachuk	[RC]	<input checked="" type="checkbox"/>
3	A	HK B0014 R03 B 85	...	EB.22234354017	1993-94 O-Pee-Chee	81 Paul Kariya	[RC]	<input checked="" type="checkbox"/>
3	A	HK B0015 R03 C 46	...	EB.22234354017	1994-95 O-Pee-Chee	377 Rod Langway	[RC]	<input checked="" type="checkbox"/>
3	A	HK B0016 R04 D 26	...	EB.22234354017	1993-94 Upper Deck	423 Jason Arnott	[RC]	<input checked="" type="checkbox"/>
3	A	HK B0020 R04 D 10	...	EB.22234354017	2007-08 Upper Deck	165 Phil Kessel	[RC]	<input checked="" type="checkbox"/>
7	C	HK B0022 R04 B 89	...	EB.23220529377	1981-82 O-Pee-Chee	113 Matt Hagan	[RC]	<input checked="" type="checkbox"/>



Please note that selecting a Shipping Carrier to enter a Tracking Number is not available in this release of the connector. To enter a tracking number you will have to use eBay web site.

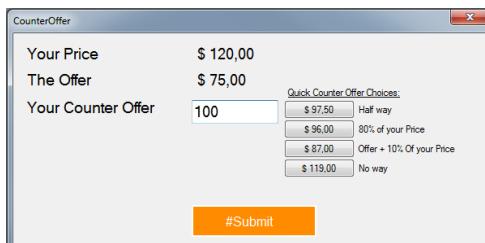
7.2 RESPOND TO OFFERS FROM KRONOCARD

If you enabled “Best Offer” option for fixed price items then responding to offers from eBay web site can take a lot you of time because of the number of steps involved. This is why we added to Kronocard a button that fetch eBay Best Offers and show them in a single window where you can accept, decline or counter really fast.



When you receive Best Offer email notifications from eBay click on the “Offers / Unpaid invoices” button in the main vertical button bar then click on the “Get eBay Offers” button top right. It will fetch active offers. Accepting or declining is just a matter of a click.

The “Counter” button allow you to specify a counter offer amount. You can enter it manually or you can choose one of the proposed choice:



8 FAQ

8.1.1 WHEN I DO A SALE ON EBAY DO KRONOZIO KEEPS ANY MONEY?

No. When you do a sale on eBay you pay your commission to eBay.

8.1.2 WHAT HAPPENS WHEN A LISTING ENDS ON EBAY?

If it ends with a sale Kronocard will instruct www.kronozio.com that the card is not for sale anymore

If it ends without a sale then Kronocard will put back the card on sale on www.kronozio.com

8.1.3 CAN I EDIT KRONOCARD LISTINGS FROM EBAY?

No unless you have a major reason to do so. Editing Kronocard listing from eBay may break the link between Kronocard database and the eBay listing.

8.1.4 I HAVE OTHER ITEMS FOR SALE ON EBAY. WHAT HAPPENS IF A SOMEONE BUY A CARD FROM A KRONOCARD LISTING AND ANOTHER OF MY ITEMS?

Nothing changes. Kronocard will handle this situation by adding a note in the invoice it creates from the eBay listing.

8.1.5 CAN I ADVERTISE MY KRONOZIO STORE IN MY EBAY ITEMS DESCRIPTION?

No. eBay prohibits advertising items for sale elsewhere. eBay has a lot of rules, please familiarize yourself with them at <http://pages.ebay.ca/help/policies/selling-practices.html> as Kronozio declines all responsibility toward any action eBay could take against you for a breach of rules.

9 LIMITATIONS AND KNOWN PROBLEMS

Please report us any problem you encounter. Suggestion and comments are welcome.

9.1.1 LIMITED SHIPPING CARRIER CHOICES

We restricted the list of shipping carrier choices to those that use flat shipping for simplicity reasons.

9.1.2 CANNOT COMBINE ITEMS THAT WERE LISTED ON EBAY.CA AND EBAY.COM

This is an eBay limitation. If you list on both sites and a buyer buys items that were listed on eBay.ca and eBay.com then you may be unable to combine them in a single invoice. You will have to handle the situation manually. Tip: list Hockey cards on eBay.ca and baseball cards on eBay.com as the same buyer is less likely to buy cards from different sports.

10 ADVANCED SETTINGS

Advanced settings allow you to do changes you should not do often. They do not affect existing listing: just upcoming ones.

To access Advanced settings, click on the big gear button:



It will show you this screen:



Click on “Advanced eBay Settings” to get access to:

Site	currency	Amount
US	\$ USD	0.99
Canada	\$ CAD	0.99
Nederland	€ EUR	1

	Quality	eBay	Description
▶	A	Very Good	This item is exempt of major defect. Please refer to the pictur...
	B	Good	This item has some minor defects. Please refer to the pictures.
	C	Accepta...	This item has some important defects. Please refer to the pic...

10.1.1.1 LISTINGS DURATION

For fixed price listings default value is 30 days. For auctions default value is 7 days.

Please use only a value supported by eBay. Valid values may depend on your account type and choice of eBay site.

Warning: <http://pages.ebay.com/sellerinformation/news/springupdate2015/fees-and-features.html>

Some durations may incur a supplemental eBay fee !!! Visit your eBay site for latest information.

10.1.1.2 SHIPPER

Once you ship the cards using the Shipper you can mark the eBay orders as shipped by default as well as leave positive feedback by default. If you prefer to do it yourself on eBay web site then simply uncheck those options.

10.1.1.3 TITLE CONSTRUCTION

This is a powerful feature!

As you know eBay limits the length of your item title to 80 characters. Kronocard automatically construct the title for you which is another great time saver. This option allows you to select which fields you want to use to build your title: just check or uncheck field names.

Furthermore, you can change the order of the fields: select a field and use up and down arrows to move its position.

Kronocard construct the title by adding your field data until there is no more space left.

10.1.1.4 \$US -> OTHER ROUND TO 5 HUNDREDTH

Round to nearest 5 cents, centime or pence when converting a US price to a local currency.

10.1.1.5 MINIMUM PRICE

Minimum price is actually \$0.99 on eBay.com. As you know Kronocard will use that minimum price to automatically raise the price of an eBay listing to that minimum while maintaining a lower price on kronozio.com.

The minimum price may vary according to the eBay Site.

Beware that the amount you set must meet eBay minimum price policy.

10.1.1.6 ITEM CONDITION

We map Kronocard 'Quality' field to eBay item condition. You can edit the description.

10.1.1.7 MANAGE CATEGORIES

Another powerfull feature that allows you to create Kronocard categories and map them to eBay categories such as Magic, Pokemon, Yugioh, Poker, Movies and any one you can think of. See specific documentation and videos on our web site.

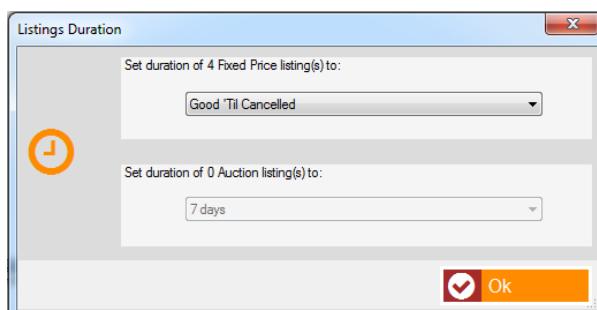
11 ADVANCED FEATURES

 Our listing screen offers two advanced features: one for selecting the duration of listings and the other to create scheduled listings. Please note that those advanced features are only available to users of a paid Kronocard eBay connector plan.

For both buttons, you have to select in the Cards to List / Modify, the cards for which you wish to do a change.

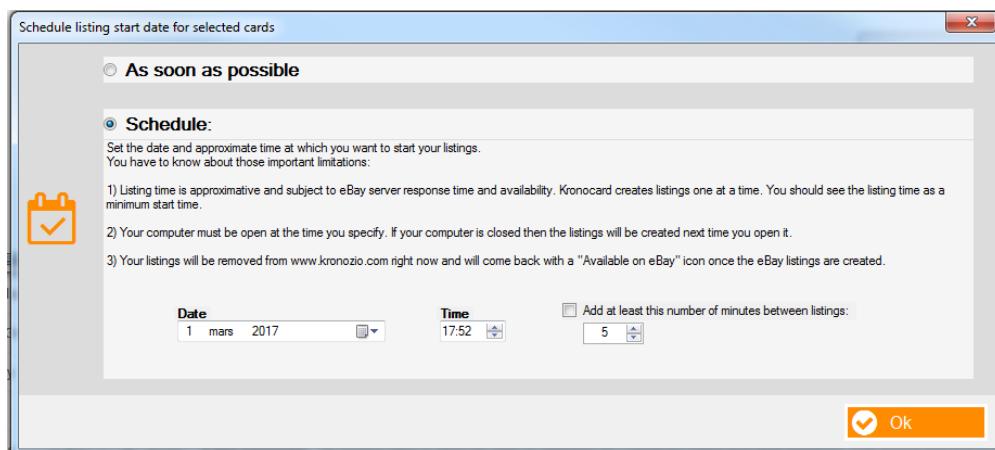
11.1 DURATION

The duration button allows you to select a different duration than the default duration. Furthermore, if you have a plan of 1000 cards or more you will be able to select the “Good ‘Til Cancelled” duration.



11.2 SCHEDULING

The scheduling button allows you to select a starting date for the selected cards. You can also add a delay between each listing creation.



WARNING! This is not equivalent to the eBay listing scheduling. Our scheduling has severe limitations that you must know:

The best way to create scheduled eBay listings is to use the build-in eBay solution: simply specify a start date when you create the listing. Alas we cannot do so because as you know, eBay listings also exists on kronozio.com and that would need to synchronize both for the future date of the listings.

At the moment we are unable to modify the server code of kronozio.com because we are in the process of a complete restructuring of the look and functionalities of kronozio.com (we hope to create a new kronozio.com version that will blow you away the way Kronocard did).

So for the moment what we did is, we changed the code of Kronocard in a way that he will wait for the specified start date before creating the listing. Sound simple? Not so much. Kronocard runs on your computer: if you close it at the time of the listing start then it won't be able to create the listing. You can still close Kronocard because server communication is handled by a Kronoserv.exe a background task that runs even if Kronocard.exe is closed and even if you are not logged in windows) but your computer must be open.

Ok, let's say you are okay with that and you plan to leave your computer open at listing time so the listing can be created. What happens if you forgot to open it? Answer: Listings will be created next time you open it if the current time is greater than the listing start time.

Please note that we will eventually fix this and use the eBay built-in feature in the weeks following the launch of the new kronozio.com web site.

12 END OF DOCUMENT

WRITTEN BY Vincent Viau, B. Eng. Computer Engineering

ADDRESS ANY QUESTION OR COMMENT TO support@kronozio.com